





Dear Sir / Madam,

I write to you in connection to your objection to our license application for The Salix Yurts on Willow House Caravan Site for sale of alcohol and live entertainment.

I genuinely appreciate your concern and the points raised in your objection are completely understandable for a local resident. However, I'd like to clarify a few points which may hopefully put your mind at rest:

- 1 The Salix Yurts are located at the front entrance of Willow House Caravan Site and located over 700m, including several buildings and more than 100m of Woodland, from the nearest residence on Sandringham Close (see map attached). As there are also two caravan sites and a Glamping Site on-site, we are already mindful of keeping noise to a minimum so our guests are not disturbed.
- 2 We have been hosting weddings and events at The Salix Yurts since April 2018 and have averaged thirteen events per year during this time with live and amplified music. These events have been licensed with Temporary Events Notices (TENS) which have never received any objections.
- 3 Public Protection have always imposed the following conditions on our TENS which we have gladly accepted and followed:
- 1. At the beginning of the music events subjective noise monitoring shall be carried outside the premises and if necessary, noise levels reduced.
- 2. Local residents to be informed in advance of the proposed event via leafleting and provided with a telephone number for someone to contact in the event of a complaint during the event. Any complaints received from local residents during the event, to be acted upon immediately.
- 3. Regular checks of the noise levels shall be made at the site boundary nearest to residential premises when regulated entertainment is taking place. All noise level

checks to be logged and any issues addressed immediately. Records of noise level checks to be made available for inspection by officers of the City of York Council.

- 4 It has been necessary to apply for a Premises License due to the number of wedding receptions postponed in 2020 due to COVID-19. With bookings already in place for 2021 we would exceed the maximum number of TENS and leave a number of bride and grooms very disappointed after already suffering stress and loss from the cancellation of their big day this year.
- 5 –The majority of events will take place on a Saturday, with smaller gatherings such as christenings, funerals and birthdays parties being held midweek and on Sundays.
- 6 Outdoor music has been requested for light background music, such as acoustic guitarists, as guests arrive. All music must be indoors after 9pm with all doors and entrances to the Yurts remaining closed at this time except for entrance and exit.
- 7 The Yurts do already have soundproofing and improvements to this are being made this summer to further reduce the projection of sound.
- 8 There will be no huge increase in traffic on Wigginton Road. The Yurts have a relatively small capacity with an average of 20-30 cars expected to each event. Many parties arrive on a single bus.
- 9 There has never been a problem with nuisance guests as they leave the premises. Most leave as they arrived or stay at on-site accommodation and taxi numbers are provided at the exit with parties encouraged to pre book taxis. Our terms & conditions state that nobody should walk along Wigginton Road at any time.

I sincerely hope the above allays many fears about The Salix Yurts receiving a Premises License and as a small independent business we are simply doing what we need to do to host weddings that have sadly been cancelled during the COVID-19 pandemic.

We as a company have suffered huge financial losses at this time, including the need to apply for this license, so the support of the local community is greatly appreciated at this tough time.

If you would like to speak any further about any for the above then please feel free to call me on 07528 356693 or email lee@louisiannas.com at any time.

Yours Faithfully,

Lee Cowell Louisianna's Weddings / The Salix Yurts

Donna Harper Event Coordin8 / The Salix Yurts